

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

Top 50 Companies Receiving Consumer Sentinel Network Complaints  
 March 1, 2025 thru March 31, 2025

Rank March	Rank February	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Amazon	Online Shopping	5,203
2		E-ZPass	Unsolicited Text Messages	3,596
3	2	Experian	Creditor Debt Collection	3,252
4	5	Equifax Inc.	Creditor Debt Collection	3,007
5	4	Paypal, Inc.	Business Imposters	2,979
6	3	Transunion	Creditor Debt Collection	2,862
7	7	LVNV Funding, llc	Third Party Debt Collection	2,506
8	6	JP Morgan Chase and Co.	Banks, Credit Unions & S&Ls	2,445
9	10	Verizon	Phone Devices, Accessories & Services	2,363
10	8	Publishers Clearing House Impostor	Prizes, Sweepstakes & Lotteries	2,244
11	12	Capital One	Credit Cards	2,016
12	18	Midland Credit Management	Third Party Debt Collection	1,990
13	15	Bank of America	Banks, Credit Unions & S&Ls	1,987
14	9	Geek Squad	Unsolicited Email	1,984
15	13	Medicare	Government Imposters	1,876
16	21	Jefferson Capital Systems, llc	Third Party Debt Collection	1,865
17	19	AT&T	Phone Billing	1,710
18	16	Wells Fargo	Banks, Credit Unions & S&Ls	1,660
19	26	Portfolio Recovery	Third Party Debt Collection	1,641
20	11	Cash App	Online Payment Services	1,573
21	17	Comcast	Broadband Internet Cost	1,561
22	23	Apple Computer	Business Imposters	1,545
23	28	U.S. Customs and Border Protection Impostor	Government Imposters	1,462
24	29	Mohela	Student Loans	1,448
25	24	Microsoft Corporation	Tech Support Scams	1,441
26	25	FTC Impostor	Government Imposters	1,406
27	30	T-mobile	Phone Devices, Accessories & Services	1,354
28	27	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	1,228
29		Joann Fabric and Craft Store	Business Imposters	1,174
30	22	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	1,066
31	33	American Express	Credit Cards	1,023
32		Nelnet, Inc.	Student Loans	984
33	37	SSA Impostor	Government Imposters	890
34	36	Ebay	Online Shopping	885
35	38	Doordash	Food	858
36	34	Meta/Facebook	Social Networking Services	820
37	39	Credit One Bank	Credit Cards	806
38	44	Comenity Bank	Credit Cards	800
39	35	USPS Impostor	Government Imposters	794
40		The Toll Roads	Unsolicited Text Messages	776
41	43	Synchrony Bank	Credit Cards	762
42	48	Linkedin	Social Networking Services	749
43		IC System, Inc.	Creditor Debt Collection	702
44	32	Walmart	Business Imposters	681
45	49	National Credit Systems	Creditor Debt Collection	677
46	42	Google/Alphabet	Website Content	676
47	41	Coinbase, Inc.	Business Imposters	649
48		Chime	Banks, Credit Unions & S&Ls	647
49	47	Fedex	Other Misc.	642
50		Credence Resource Management	Third Party Debt Collection	637