

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints
March 1, 2025 thru March 31, 2025

| Rank March | Rank February | Company | Product/Service Code(s) | # of Complaints Entered During Reporting Period |
|---------------|------------------|---|---------------------------------------|---|
| 1 | 1 | Amazon | Online Shopping | 5,203 |
| 2 | | E-ZPass | Unsolicited Text Messages | 3,596 |
| 3 | 2 | Experian | Creditor Debt Collection | 3,252 |
| 4 | 5 | Equifax Inc. | Creditor Debt Collection | 3,007 |
| 5 | 4 | Paypal, Inc. | Business Imposters | 2,979 |
| 6 | 3 | Transunion | Creditor Debt Collection | 2,862 |
| 7 | 7 | LVNV Funding, Ilc | Third Party Debt Collection | 2,506 |
| 8 | 6 | JP Morgan Chase and Co. | Banks, Credit Unions & S&Ls | 2,445 |
| 9 | 10 | Verizon | Phone Devices, Accessories & Services | 2,363 |
| 10 | 8 | Publishers Clearing House Impostor | Prizes, Sweepstakes & Lotteries | 2,244 |
| 11 | 12 | Capital One | Credit Cards | 2,016 |
| 12 | 18 | Midland Credit Management | Third Party Debt Collection | 1,990 |
| 13 | 15 | Bank of America | Banks, Credit Unions & S&Ls | 1,987 |
| 14 | 9 | Geek Squad | Unsolicited Email | 1,984 |
| 15 | 13 | Medicare | Government Imposters | 1,876 |
| 16 | 21 | Jefferson Capital Systems, Ilc | Third Party Debt Collection | 1,865 |
| 17 | 19 | AT&T | Phone Billing | 1,710 |
| 18 | 16 | Wells Fargo | Banks, Credit Unions & S&Ls | 1,660 |
| 19 | 26 | Portfolio Recovery | Third Party Debt Collection | 1,641 |
| 20 | 11 | Cash App | Online Payment Services | 1,573 |
| 21 | 17 | Comcast | Broadband Internet Cost | 1,561 |
| 22 | 23 | Apple Computer | Business Imposters | 1,545 |
| 23 | 28 | U.S. Customs and Border Protection Impostor | Government Imposters | 1,462 |
| 24 | 29 | Mohela | Student Loans | 1,448 |
| 25 | 24 | Microsoft Corporation | Tech Support Scams | 1,441 |
| 26 | 25 | FTC Impostor | Government Imposters | 1,406 |
| 27 | 30 | T-mobile | Phone Devices, Accessories & Services | 1,354 |
| 28 | 27 | Citigroup/Citibank Entities | Banks, Credit Unions & S&Ls | 1,228 |
| 29 | | Joann Fabric and Craft Store | Business Imposters | 1,174 |
| 30 | 22 | Navy Federal Credit Union | Banks, Credit Unions & S&Ls | 1,066 |
| 31 | 33 | American Express | Credit Cards | 1,023 |
| 32 | | Nelnet, Inc. | Student Loans | 984 |
| 33 | 37 | SSA Impostor | Government Imposters | 890 |
| 34 | 36 | Ebay | Online Shopping | 885 |
| 35 | 38 | Doordash | Food | 858 |
| 36 | 34 | Meta/Facebook | Social Networking Services | 820 |
| 37 | 39 | Credit One Bank | Credit Cards | 806 |
| 38 | 44 | Comenity Bank | Credit Cards | 800 |
| 39 | 35 | USPS Impostor | Government Imposters | 794 |
| 40 | | The Toll Roads | Unsolicited Text Messages | 776 |
| 41 | 43 | Synchrony Bank | Credit Cards | 762 |
| 42 | 48 | Linkedin | Social Networking Services | 749 |
| 43 | | IC System, Inc. | Creditor Debt Collection | 702 |
| 44 | 32 | Walmart | Business Imposters | 681 |
| 45 | 49 | National Credit Systems | Creditor Debt Collection | 677 |
| 46 | 42 | Google/Alphabet | Website Content | 676 |
| 47 | 41 | Coinbase, Inc. | Business Imposters | 649 |
| 48 | | Chime | Banks, Credit Unions & S&Ls | 647 |
| 49 | 47 | Fedex | Other Misc. | 642 |
| 50 | | Credence Resource Management | Third Party Debt Collection | 637 |