



Bureau of Consumer Protection
Division of Marketing Practices

UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, DC 20580

Lois C. Greisman
Associate Director
(202) 326-3404
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August 31, 2026

Sent Via Email

Cloudflare, Inc.

abuse+law@cloudflare.com

lawenforcement@cloudflare.com

Re: Impersonation of the Federal Trade Commission by a Domain Hosted by Cloudflare

Dear Cloudflare, Inc.:

I write to inform you that <https://www.frrs.click> (“frrs.click”), a website registered by Cloudflare, Inc., appears to impersonate the Federal Trade Commission’s (“FTC”) logo, website design and layout, and written content without authorization.

As shown in the attached screenshots, frrs.click largely mirrors the official Federal Trade Commission’s website, [ftc.gov](https://www.ftc.gov). While frrs.click replaced the name “Federal Trade Commission” with “Fraud Recovery Service,” the similarities between the two websites is striking. The upper lefthand corner of the frrs.click webpage displays a replica of the FTC’s logo and a banner reading “An official website of the United States Government.” Throughout the webpages, the graphics, layout and color scheme mimic the official FTC webpages. And content from the FTC’s website appears verbatim on frrs.click, including, for example, a link to the Commission’s open meetings, a video on how to avoid scams during this hurricane season, and other FTC-published articles.

Similar to the function of the official FTC website that allows consumers to report fraud, frrs.click contains a link where consumers can “Report a Scam.” Consumers who click on this link, believing they are reporting fraud to the FTC, are directed to an imposter webform that collects consumers’ personal information such as their email addresses and phone numbers. The webform also includes a box where consumers can describe their complaint, including the amount paid. The kind of information collected on this webform would allow malicious actors to re-scam unwitting consumers—for example, scammers can use the information the consumer provides about their complaint to legitimize the scammer’s subsequent false claims, including that they’re an FTC agent that can help recover money lost in the scam.

The FTC is not affiliated with the entities or individuals operating frrs.click. Please be advised that it is a violation of the Rule on Impersonation of Government and Businesses

(“Impersonator Rule”), 16 C.F.R. § 461, to “materially and falsely pose as, directly or by implication, a government entity or officer.”

We hope to hear from you promptly regarding this important consumer protection matter. In that communication, we would appreciate it if you would please provide data or other information identifying any other webpages associated with frs.click. Please respond directly, and direct any questions, to Sara Tonnesen, stonnesen@ftc.gov or 202-326-2879.

Sincerely,

/s/ Lois C. Greisman

Lois C. Greisman

Attachments



Fraud Recovery Service

Fidelity • Integrity • Bravery

United for Protection, Committed to Justice.

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The Fraud Recovery Service (FRRS) is a public-focused fraud response and investigative unit tasked with supporting victims of financial fraud, online scams, and deceptive cyber operations.

[Recovery Program](#)

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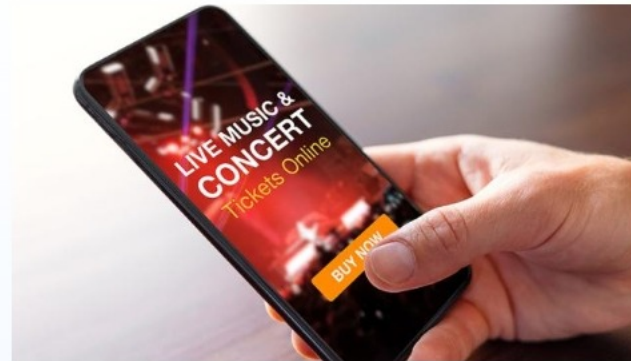
supporting victims of financial fraud, online scams, and deceptive cyber operations.

Recovery Program



Investigate & Trace

Our analysts and forensic specialists utilize advanced tools to trace digital footprints, identify fraudulent actors, and gather evidence that supports fund recovery and legal action. We act fast, because time is critical in fraud investigations.



Support & Guide Victims

Every fraud case involves real people. Our dedicated response agents provide confidential, step-by-step assistance—helping you file claims, navigate reporting systems, and protect your identity moving forward.



Recover & Report

We assist in initiating chargebacks, legal referrals, and restitution requests. Simultaneously, we document each fraud pattern to strengthen global fraud intelligence efforts and protect others.

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and gather evidence that supports fund recovery and legal action. We act fast, because time is critical in fraud investigations.

helping you file claims, navigate reporting systems, and protect your identity moving forward.

fraud pattern to strengthen global fraud intelligence efforts and protect others.

Sign up to get e-mail updates.

Stay connected

News and Updates

All press releases

Open Meetings

Track enforcement and policy developments by viewing records from the Commission's open meetings — agendas, transcripts, videos, reports, and public comments.

Open Meetings archive

Featured Video



Source URL: <https://www.ftc.gov>

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Featured Video



[Avoid Scams This Hurricane Season](#)



FRAUD RECOVERY SERVICE FIDELITY INTEGRITY BRAVERY

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- [Bitcoin Investment Fraud](#)
- [Credit Card Fraud](#)
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Source URL: <https://www.frrs.click/>

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	Student Loan Fraud	Public Comments	Law Enforcement Materials	Contact	
	Tax Refund Fraud	Policy Studies		Stay Connected	Office of Inspector General
	Bank Transfer Fraud	Testimonies		Social Media	Contact FRRS
	Scam Check Deposit Fraud	Policy Statements			
	Lottery Fraud	International Coordination			
		Technology Blog			



Recovery Program

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The **Fraud Recovery and Reporting Service (FRRS)** is a government-backed initiative dedicated to protecting citizens against fraud, scams, and deceptive practices. We work to identify and disrupt fraudulent schemes, support victims, and bring fraudsters to justice.

Whether you are affected by online scams, financial fraud, identity theft, or deceptive business conduct, the FRRS provides tools, information, and legal resources to help you report, recover, and prevent future fraud incidents.

FRRS enforces multiple regulations and works in coordination with national agencies and legal frameworks to uphold fairness, transparency, and trust in commerce. [Explore key fraud prevention laws](#) and learn how we can assist you.

Source URL: <https://www.frrs.click/recovery-program>

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Whether you are affected by online scams, financial fraud, identity theft, or deceptive business conduct, the FRRS provides tools, information, and legal resources to help you report, recover, and prevent future fraud incidents.

FRRS enforces multiple regulations and works in coordination with national agencies and legal frameworks to uphold fairness, transparency, and trust in commerce. [Explore key fraud prevention laws](#) and learn how we can assist you.

Active Recovery Programs

Recovery Program	Date	Contact Info
Zimmerman Avery	March 2026	contact@frrs.click
Smith Charlotte	March 2026	contact@frrs.click
Adams Benjamin	March 2026	contact@frrs.click
Campbell Lucas	March 2026	contact@frrs.click
Miller Olivia	March 2025	contact@frrs.click
Elena Martin	January 2025	contact@frrs.click
Underwood Madison	March 2024	contact@frrs.click
Taylor Alexander	August 2023	contact@frrs.click
Jackson Noah	February 2022	contact@frrs.click
Parker Jacob	February 2022	contact@frrs.click
Edwards Ethan	April 2020	contact@frrs.click

Source URL: <https://www.frrs.click/recovery-program>

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Jackson Noah	February 2022	contact@frrs.click
Parker Jacob	February 2022	contact@frrs.click
Edwards Ethan	April 2020	contact@frrs.click



FRAUD RECOVERY SERVICE

FIDELITY INTEGRITY BRAVERY

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Report a Scam

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Report a Scam

Victim Support

Ongoing Investigations

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Awareness Campaigns

Public Notices

Report a Scam

If you have been a victim of fraud or scam, we encourage you to report it immediately. Your report helps us identify patterns, shut down fraudulent operations, and protect other potential victims.

How to Report

You can submit your fraud report through our online form. Provide as much detail as possible about the scam, including:

- Type of fraud (online scam, phishing, identity theft, etc.)
- Date and time of the incident

Source URL: <https://www.frrs.click/report-scam>

Collection Timestamp: Wed Aug 19 2026 11:28:09 GMT-0400 (Eastern Daylight Time)

How to Report

You can submit your fraud report through our online form. Provide as much detail as possible about the scam, including:

- Type of fraud (online scam, phishing, identity theft, etc.)
- Date and time of the incident
- Description of what happened
- Any contact information or evidence
- Financial impact if applicable

Submit Your Report

[Submit a Case Report](#)

Track Your Case

Once you submit your report, you can track the status of your case using our case tracking system.

[Track Your Case](#)

Need Help?

Source URL: <https://www.frrs.click/report-scam>

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Need Help?

If you need immediate assistance or have questions about reporting, please contact us through our [support form](#).



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Submit Your Case

Full Name *

Email Address *

Phone Number *

Recovery Division *

-- Select a Division -- ▴ ▾

Amount (in USD) *

Incident Narrative *

Provide detailed information about the incident...

Enter amount

Incident Narrative *

Provide detailed information about the incident...

☐ I agree to the terms and conditions and understand that FRRS will assist in recovering my funds.

Generate Tracking ID and Submit Case



Fraud Categories	Policy	Advice and Guidance	News and Events	About FRRS
Fake Zelle/Venmo Customer Service on Facebook Marketplace (Account Limit Fraud)	Advocacy and Research	Consumer Fraud Advice	News Updates	Our Mission
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